

PLACE SURVEY 2008/09

Results for: questions relating to local services; value for money; overall satisfaction with council; whether citizens would like to be more involved in decision making; followed by the 18 questions from the national indi

Q8 VERY OR FAIRLY SATISFIED WITH.....

LOCAL AUTHORITY	Authority Type	Government Office Region	Response Rate^{2,3} (%)	keeping public land clear of litter and refuse (%)	refuse collection (%)	doorstep recycling (%)	local tips/hhold waste recycling centres (%)	local transport information (%)
Basingstoke and Deane Borough Council	DC	GOSE		66.8	85.7	70.6	69.1	50.6
Brighton and Hove City Council	UA	GOSE		54.6	70.2	67.8	67.8	69.5
Crawley Borough Council	DC	GOSE		58.5	81.0	74.1	54.4	56.5
Medway Council	UA	GOSE		49.9	82.4	79.3	76.5	42.5
Milton Keynes Council	UA	GOSE		62.7	85.1	81.8	77.5	30.5
Oxford City Council	DC	GOSE		54.3	60.2	64.0	66.9	63.1
Portsmouth City Council	UA	GOSE		54.3	82.0	72.5	69.4	41.9
Reading Borough Council	UA	GOSE		54.4	63.1	63.4	72.1	59.4
Slough Borough Council	UA	GOSE		54.5	77.1	66.6	72.5	50.3
Southampton City Council	UA	GOSE		53.1	78.4	65.4	68.0	39.4

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	⁴ Value for Money...						⁵ Overall satisfaction council..	More involved in decision making?
local bus services (%)	sport/leisure facilities (%)	libraries (%)	musuems/galleries (%)	theatres/concert/halls (%)	parks and open spaces (%)	strongly or tend to agree local council provides value for money? (%)	very or fairly satisfied with how council runs things (%)	Generally speaking would you like to be more involved in the decisions that affect your local area (%)
52.2	58.3	72.2	45.5	67.2	72.3	43.3	58.1	23.1
76.1	44.3	73.1	62.9	72.8	82.1	31.9	45.2	37.7
67.3	62.1	66.4	18.2	60.1	76.6	36.4	48.7	28.7
48.7	40.6	67.3	35.9	43.7	58.8	27.4	39.5	31.5
31.0	44.7	69.3	42.7	71.0	82.5	36.5	49.3	28.6
71.0	50.1	65.8	67.2	65.0	80.8	35.4	46.0	23.3
52.6	39.2	71.4	56.2	55.3	69.0	26.0	40.3	25.2
70.6	47.2	65.6	45.8	43.6	74.2	31.1	40.0	28.9
55.9	48.4	70.3	28.3	23.7	56.3	30.4	40.1	33.5
50.9	48.2	74.0	49.2	60.1	75.9	26.3	42.0	28.6

18 NATIONAL INDICATOR QUESTIONS

% who agree that their local area is a place where people from different backgrounds get on well together (NI 1)	% who feel they belong to their immediate neighbourhood (NI 2)	% who have been involved in decisions that affect the local area in the past 12 months (NI 3)	% who agree that they can influence decisions in their local area (NI 4)	% who are satisfied with their local area as a place to live (NI 5)	% who have given unpaid help at least once per month over the last 12 months (NI 6)	% who think that anti-social behaviour is a problem in their local area (NI 17)	% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area (NI 21)
85.1	57.7	12.7	33.2	86.9	25.0	12.0	31.6
86.1	53.9	14.5	27.6	85.9	24.3	19.4	26.5
73.1	53.5	11.3	26.2	74.9	21.4	20.9	23.7
70.4	55.0	14.7	23.4	67.8	20.6	25.0	23.2
76.2	52.0	12.8	32.7	82.7	22.8	14.4	22.8
82.1	49.1	15.3	29.3	83.0	26.6	20.0	30.6
70.2	51.7	14.8	27.6	73.9	18.3	27.2	22.6
77.8	44.4	13.6	29.3	75.7	24.0	27.0	24.0
68.5	47.4	12.8	30.2	63.6	16.7	35.3	26.2
73.2	47.7	12.6	27.9	73.7	21.7	29.5	23.0

% who agree that in their local area parents take enough responsibility for the behaviour of their children (NI 22)	% who think there is a problem with people not treating each other with respect and consideration in their local area (NI 23)	% who agree that the police and other local public services seek people's views about anti-social behaviour and crime in their local area (NI 27)	% who feel informed about what to do in the event of a large-scale emergency (NI 37)	% who think that drunk and rowdy behaviour is a problem in their local area (NI 41)	% who think that drug use or drug dealing is a problem in their local area (NI 42)	% who say their health is good or very good (NI 119)	% people aged 65 and over who are satisfied with both home and neighbourhood (NI 138)
31.2	21.7	25.6	13.4	20.9	22.7	82.2	89.4
36.0	24.8	19.5	11.9	33.9	29.8	79.8	85.7
29.8	36.2	28.1	11.1	33.5	32.4	78.7	76.1
19.2	39.9	23.8	12.4	35.1	36.0	76.0	77.1
33.3	26.3	19.9	22.5	21.2	20.5	80.5	85.1
37.5	28.8	25.4	21.4	32.0	32.7	82.6	81.0
21.5	41.7	21.2	19.3	42.3	31.9	80.1	72.5
25.1	36.3	23.3	15.3	41.3	39.4	81.4	85.0
22.0	43.7	23.7	13.8	40.3	52.7	75.6	73.6
21.4	40.0	21.4	12.6	45.5	34.6	77.7	78.8

% who think that older people in their local area get the help and support they need to continue to live at home for as long as they want to (NI 139)

% who would say that they have been treated with respect and consideration by their local public services in the last year (NI 140)

26.2	77.6
25.8	73.4
29.7	70.2
23.9	67.9
25.1	76.2
24.3	75.1
29.2	69.2
22.0	74.3
24.2	61.4
27.8	71.1