

**PLACE SURVEY 2008/09**

Results for: questions relating to local services; value for money; overall satisfaction with council; whether citizens would like to be more involved in decision making; followed by the 18 questions from the

**Q8 VERY OR FAIRLY SATISFIED WITH.....**

LOCAL AUTHORITY	Authority Type	Government Office Region	keeping public land clear of litter and refuse (%)	refuse collection (%)	doorstep recycling (%)	local tips/hhold waste recycling centres (%)	local transport information (%)	local bus services (%)	sport/leisure facilities (%)	libraries (%)	musuems/galleries (%)
<b>Oxford City Council</b>	<b>DC</b>	<b>GOSE</b>	<b>54.3</b>	<b>60.2</b>	<b>64.0</b>	<b>66.9</b>	<b>63.1</b>	<b>71.0</b>	<b>50.1</b>	<b>65.8</b>	<b>67.2</b>
Cherwell DC	DC	GOSE	58.1	70	66.3	70.1	46.2	56.6	42.5	61.7	39.8
South Oxfordshire	DC	GOSE	59.4	84.5	74.8	71.9	43.5	48.3	46.2	67.9	41.1
Vale	DC	GOSE	54.9	82.8	72.6	79.7	49.6	58.3	58.9	70.6	49.5
West Oxfordshire	DC	GOSE	59.6	88.1	81.2	78.6	54.2	60.4	57.6	73.4	47

» national indicator set

		<sup>5</sup> Value for Money...	<sup>5</sup> Overall satisfaction council..	More involved in decision making?	18 NATIONAL INDICATOR QUESTIONS			
theatres/concert/halls (%)	parks and open spaces (%)	strongly or tend to agree local council provides value for money? (%)	very or fairly satisfied with how council runs things (%)	Generally speaking would you like to be more involved in the decisions that affect your local area (%)	% who agree that their local area is a place where people from different backgrounds get on well together (NI 1)	% who feel they belong to their immediate neighbourhood (NI 2)	% who have been involved in decisions that affect the local area in the past 12 months (NI 3)	
<b>65.0</b>	<b>80.8</b>	<b>35.4</b>	<b>46.0</b>	<b>23.3</b>	<b>82.1</b>	<b>49.1</b>	<b>15.3</b>	
27.5	60.5	36.6	52.8	25.8	75	56.8	13.3	
46.4	73.3	38.5	52	23.3	83.1	63.9	15.3	
35.4	70.2	35.6	50	24.3	82.8	63.4	16.8	
40	67.7	44.6	57.2	23.1	83	63.6	16.1	

<b>% who agree that they can influence decisions in their local area (NI 4)</b>	<b>% who are satisfied with their local area as a place to live (NI 5)</b>	<b>% who have given unpaid help at least once per month over the last 12 months (NI 6)</b>	<b>% who think that anti-social behaviour is a problem in their local area (NI 17)</b>	<b>% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area (NI 21)</b>	<b>% who agree that in their local area parents take enough responsibility for the behaviour of their children (NI 22)</b>	<b>% who think there is a problem with people not treating each other with respect and consideration in their local area (NI 23)</b>
<b>29.3</b>	<b>83.0</b>	<b>26.6</b>	<b>20.0</b>	<b>30.6</b>	<b>37.5</b>	<b>28.8</b>
31.3	83.8	26.6	13	26.8	33.4	25.3
33	90.6	31.4	11.6	26.1	34.9	22.1
27.1	86.2	30.5	13.8	26.7	34.4	22
29.2	90.2	28.6	10.3	27	38	20.6

<b>% who agree that the police and other local public services seek people's views about anti-social behaviour and crime in their local area (NI 27)</b>	<b>% who feel informed about what to do in the event of a large-scale emergency (NI 37)</b>	<b>% who think that drunk and rowdy behaviour is a problem in their local area (NI 41)</b>	<b>% who think that drug use or drug dealing is a problem in their local area (NI 42)</b>	<b>% who say their health is good or very good (NI 119)</b>	<b>% people aged 65 and over who are satisfied with both home and neighbourhood (NI 138)</b>	<b>% who think that older people in their local area get the help and support they need to continue to live at home for as long as they want to (NI 139)</b>
<b>25.4</b>	<b>21.4</b>	<b>32.0</b>	<b>32.7</b>	<b>82.6</b>	<b>81.0</b>	<b>24.3</b>
24.5	17.8	21	23	78.2	90.2	32.3
25.7	16.2	21.4	20.2	81.4	89.7	26.5
23.5	21	21.6	18.7	81.6	89.4	29.4
24.3	18.6	21.6	20.5	79.8	89.2	33

**% who would say that they  
have been treated with  
respect and consideration by  
their local public services in  
the last year (NI 140)**

**75.1**  
74.9  
78.6  
78.5  
79